Release Summary 5.3.037 - 5.3.058

## Global Maintenance

Description	Available in Version	Incident #	Global System Option #
New - Copy Reservation Send Email Option – Global System Option #614 Global System Option #614 was created to control the default value in the 'Send Email' option on the "Copy Reservation" screen. The default can be changed to "N" for 'Send Email'. Therefore, when Copy Reservation process is completed, the e-confirmation will not be sent automatically during this process	5.3.045	128714	614
New - Country Code Field in Rooming List Users now have the option to input the Guest's Country within the Country Code field in the Rooming List. If Global System Option #621 is set to a "Y", this field will be mandatory within the Group Rooming List Screen for each reservation. .	5.3.048	147531	621
Derived Rates Calculation Speed Issue To assist with calculation speed when using Derived Rates and Rate Hurdles, system option 619 has been added to Cache Rates. Please consult with Maestro Support prior to changing this option.	5.3.048	158007	619

Front Desk

Description	Available in Version	Incident #	Global System Option #
Coping Reservation – Additional Name & Details Fixed when copying a reservation that has additional names to also copy the additional name(s), client code and email address to the new Reservation. In addition, copy the Building Code and Room Number if the Assign Room field is set to a "Y" to the copied Reservation.	5.3.037	139868	
Room Number Space Chart The Room Number Space Chart and the Room Number Space Chart by Room Number now default to audit date after midnight and before the Night Audit is run.	5.3.037	139871	
MRI Travel Agency Extract – Commas & PO number Fixed the Travel Agency Extract to not have commas at the end of lines and PO number blank instead of 0.	5.3.038	148123	
New – Group Check Out Text within a Guest Reservation When accessing Check Out text within a reservation associated to a Group and Check Out text exists for the guest, a dialogue box will appear asking the user whether they want to see or view the Group Check Out text or Guest Check Out text.	5.3.040	151392	
Derived Rates Calculations – Extra Person Factoring Errors were found in derived rate calculation and in extra person factoring. Derived rate percentage adjustments were being applied before extra person factoring had been included. Extra person	5.3.040	150501	

factoring on regular daily rates were not calculating the adjustment correctly. All of the above has been corrected.			
Cancellation Policy – Property Specific Fixed the behavior when a Cancellation Policy is configured for one property, the Cancellation Policy only applies to the property where the Cancellation Policy is configured.	5.3.040	152246	
Changing Room Type within the Group Rooming List Fixed when Changing a Room Type from within the Group Rooming List for a Sharer Reservation with a Dynamic Package, to keep the selected Rate Type.	5.3.043	117730	
Suite Availability Calculations – Extra Person Factoring When accessing Suite Availability from the Quick Availability screen, the calculations did not include Extra Person Factoring within the Suite Rate. This has been corrected	5.3.044	153947	
Travel Agency Checks Not Printing When Travel Agency checks were in the process of being printed, nothing would occur and the checks would not print. This issue has been corrected.	5.3.044	155342	
Sharer Rate Not Calculating Total Stay Correctly The Sharer Rate Chart Total On Screen now includes the package amount with the sharer rate to ensure that this total Stay Amount is correct.	5.3.045	153948	
Sharer Name Field – F6 Not Working In certain versions, users were not able to press F6 on the Sharer Name field on a Guest Reservation screen. This issue has been addressed.	5.3.045	155747	
Supplier Listing Report With Incorrect Screen Name When running the Supplier Listing report, the screen name reads Travel Agency Listing. The screen for Supplier Listing report now displays the correct name.	5.3.045	129012	
Returning to Housekeeping Screen When selecting the 'Cancel' button within the "Update a Range of Rooms" screen, the user is now taken back to the main Housekeeping screen.	5.3.045	139879	
Access Client Text With Keyboard Shortcuts – Guest Reservation When accessing the client text from Guest Reservations screen, the keyboard shortcut for was not working. From within a Guest Reservation, users can now press Alt → "T" to open Text Menu, then press "-C" to open the Client Text box.	5.3.045	155761	
Travel Agency Commission Invoice Export – Reservation # Travel Agency Commission export file has been updated so that the reservation # will be under the Invoice column field.	5.3.045	156195	
New Feature – Wake Up calls with Services A new Wakeup call log screen and option is available. The ability to configure Wakeup Service codes specific to Wakeup calls, and assign and report on these. For example: Coffee Pot Delivery. Configuration; Wakeup Service Codes can be configured in FD Maintenance > Codes > Wakeup Service Code Maintenance. Each Code can be configured with predefined Text from the Window menu > Wakeup Service Text. Application; From within a Guest Reservation > Window > Wakeup Calls with Services. Enter desired date > time > choose appropriate Wakeup Service Code. Text if configured will default or user can enter free text. Crystal Report is available; please call support to have Wakeup Calls	5.3.046	151534	

Description	Available in Version	Incident #	Global System Option #
with Services report installed.			
New - Dialogue Box Before Creating New Group Profile When creating a Group Reservation, a dialogue box now appears prompting the user whether or not to create a new Group Profile if there is not a matching Group Profile found.	5.3.048	139866	
New - Property Specific Cancellation Text in FD Maintenance added for e-Forms. In FD Maintenance > Set up > Check in /Check out / Cancel Reservation Text Set up. Property Code option to allow Cancellation Text to be Property specific for e-Forms. In this screen, from Window > Choose Property.	5.3.048	139396	
Fix For Display of Varied Taxation Associated With Multiple Resort Fees. When Multiple Resort Fees with varying combinations of tax and no tax associated with each resort fee are used, tax values display and calculate correctly on the assignment chart for reservations.	5.3.048	157168	
New - Maestro eLearning Icon & ? Help (F1) Menu Bar Option In this version, the Maestro eLearning "Me" icon and the "?" Help (F1) buttons both take user's to the eLearning center.	5.3.048	156716	
Service Code Deleted When Dates Modified – Relative Day When Service Codes have a service relative day that is for the departure date, the service code was being deleted when the guest reservation dates were modified. This issue has been addressed and the service code will move as needed when a date change is made to the Guest Reservation.	5.3.054	157722	

Front Desk & Guest Services Reporting

Description	Available in Version	Incident #	Global System Option #
Meal Plan Guest Count Report Fixed the Mean Plan Guest Report to not include the guest count from Group Guest Reservations, if 'Include Group "option is set to 'N' when running the Meal Plan Guest Count Report.	5.3.037	90412	
Market Segment Forecast Report – Statistic Update Options When running the Market Segment Forecast Report, Maestro now prompts the user with a dialogue box asking if Statistics should be updated before running the report.	5.3.037	150939	
NEW – Crystal Other Report – Wakeup Calls with Services A new crystal report is available to support Wakeup Calls with Services. Report displays Property, Building, Room Number, Extension Number, Guest Name, Wakeup Service Code & Text, and Reservation Number. Please contact support to have this report installed.	5.3.046	151534	

Front Office Management Reporting

Description	Available in Version	Incident #	Global System Option #
NEW - Room Occupancy Forecast Report CSV Added the ability for the Room Occupancy Forecast Report to be exported as a CSV.	5.3.043	146386	

Night Audit Reporting

Description	Available in Version	Incident #	Global System Option #
New – Added Point of Sale Folios & a Column to the Daily Balance Audit Report The Daily Balance Audit Report now has Point of Sale Folios included in the Spa/Activity ledger column. The report has also been enhanced by adding a new column beside each transaction in the Spa/Activity ledger. Beside each transaction, Maestro will display the Module code where the transaction occurred. PS – Point of Sale MM – Member Management SS – Spa Services SA – Alternate Inventory SF – Facilities	5.3.037	147700	
Posting Audit Report CSV – Summary Option Export In previous versions, when the Summary Option was selected, the CSV Export was not working. This has been addressed.	5.3.044	155473	

Rate Management

Description	Available in Version	Incident #	Global System Option #

New - Length Of Stay Rates calculation option– Global System Option #613
Global System Option 613 when set to "Y" will enforce Step Rates when length of stay reserved crosses over multiple lengths, when Rate Type is built using "Length of Stay".
I.e. # of days   # of days   # of days
    1   7   30
    $100 $90 $75
Reservation booked for 34 nights
Nights 1 - 6 are charged $100
Nights 7 – 29 are charged $90
Nights 30 – 34 are charged $75
	5.3.045	156351	613

Yield Management

Description	Available in Version	Incident #	Global System Option #
Managers Override Screen – Booking Channel In the Managers Override screen, the lookup option within the Booking Channel Field now has the option for Siteminder.	5.3.037	149664	

Accounts Receivables

Description	Available in Version	Incident #	Global System Option #
Email Open/Closed Folios in Accounts Receivables Within the Folio Detail Screen in Accounts Receivables, Email Folio will now allow users to email a Folio whether the Folio is open or closed. Once selected, the user will key in the desired email address.	5.3.043	153516	

Timeshare/Condo Management

Description	Available in Version	Incident #	Global System Option #
Owner Commission Processing – EFT setup double post Corrections were made to not double post during commission processing when the remit type is Owner and EFT. This has been corrected to only post once.	5.3.037	148469	
Owner Commission Process – Commission Category The commission processing routine now verifies that expenses are posted for owners based only on the commission category setting for posting expenses	5.3.038	151239	
Monthly Global Expenses Distribution In previous versions, Monthly Global Expenses did not get distributed to the owners correctly depending on the percentage they own the unit. This has been corrected.	5.3.040	151634	

Spa Services

Description	Available in Version	Incident #	Global System Option #
Guest Type Change in Service Booking When the Guest Type is changed in a Service Booking, the charge fee will be updated.	5.3.037	149977	
Service Package Booking – Start and End Time Fixed Service Package Booking screen to save Guest Start and Room End Time when the user has typed in the time and selects Update.	5.3.037	149978	
Member discounts for Add On Charges Member discounts in the Service Booking Entry screen are now calculated properly for Add On charges after the member has been assigned.	5.3.038	151369	
New – Added Penalty Policy for Services, Service Groups, and Service Packages Cancellation Policy can offers: 1. Added ability to configure a spa cancellation policy by building, service type, service, guest type, date range, number of days, and percentage amount. The cancellation will post revenue using the service rate posting code for the service/package that is cancelled. 2. Within the Cancellation Policy setup screen, flags to determine if the cancellation policy applies to Commission, Service Charge and Add Ons. 3. Clerk Code/Group Authorized Function Codes FD C1, C2 or C3 control Clerks or Clerk Groups ability to override the Cancellation policy.	5.3.040	115849	
Provider Code Deleted from Turnaway Booking When a booking is Turned Away, Maestro no longer checks the provider schedule for availability allowing user to Turn Away the booking without detaching the provider.	5.3.044	142823	
Expired Packages Displays in Lookup Screen The "Service Package Code Lookup" screen no longer displays expired Packages.	5.3.046	156631	
New – Same Day Bookings Indicator A new "Same Day Booking "indicator has been added to the "Spa Dashboard", "Services by Day", 'Providers Booking" and "Full Day" screens to indicate when a 'Same Day Booking' is made. To configure, in Spa Maintenance > Set Up > System Options, enter "Y" on Same Day Flag to turn this feature on. When a Same day booking is made, the indicator will appear on the above mentioned screens. The indicator will stay on, until the Provider Reconfirmed flag is noted with a Y.	5.3.048	153053	
New – Able to Cancel a Booking from Status Code within a booking. "CA" for Cancellation has been added to the Status Code within the Booking Screen. Users can either type in the code CA or press F8 and select CA to cancel a Booking.	5.3.048	156389	
New - Email Pre & Post Stay – Spa and Facilities Emails can now be generated automatically for Pre-Stay and Post Stay	5.3.048	159062	

Description			
for both Spa Packages and Facilities Bookings. Please contact Maestro Support to have the new form(s) configured if you wish to utilize this Feature			
Free Form Participant's Name – Spa E-Confirmation When a Spa's Participants First and Last name is entered in the free form text box (not a Client Profile) the Guest Name will now display on the Spa E-Confirmation Letter.	5.3.054	159493	
New - Copy Service Rates Within the Spa Services Rates Table, there is now a pop up dialog box stating "Copy Rate to all days Yes or No" once the first line of Rates has been keyed in for a day of the week.	5.3.054	159270	
New - Gender Dialog Box Added a dialog box prompting the user for gender preference requested when rapid functions swap or multi swap are used to move Bookings. This will only appear when the Gender Preference has been indicated in the service booking screen.	5.3.054	159369 153981	

Spa Services Crystal Reports

Description	Available in Version	Incident #	Global System Option #
Average Service Summary Crystal Report This report shows the Average charges by Service and Service Type, in summary or detail for desired date Range. The report can also be run by Provider. Report displays, Date, Service Type, Service Code, # of Bookings, Discount applied, Charge and Average Charge with Subtotals and period Grand Totals. Please contact Support to have this report in stalled	5.3.037		

Facilities Reporting

Description	Available in Version	Incident #	Global System Option #
NEW – Crystal Other Facilities Registration Report A new Crystal report is available under Other Reports. Facilities Registration Reporting. This report can be run for a Date, by Property, Building, Reservation or Room Number, Facility Type/Code, Guest Type. It provides a Participant Signature line allowing for sign in for activities. Please contact support to have this report in stalled.	5.3.037	159893	

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Membership

Description	Available in Version	Incident #	Global System Option #
Authorized Function to allow Backdating Postings on a Member Folio. Authorized Function code MM 1 assigned to a Clerk Code or Clerk Group will allow the ability to back date postings on a Member Folio.	5.3.040	152414	
New Report – Member Owner Summary Report Created a combined Member and Owner Balance Report showing balances for each folio type and property. Located in the Spa & Activities > Reports > Member Owner Summary Report. This report can also be run in CSV.	5.3.040	147390	
Statement Suppressing Transfers Corrected the Member Statement if the system option to suppress receipt distribution was turned on as this was also suppressing transfers which caused the Statements totals to be incorrect.	5.3.043	150337	

Sales & Catering

Description	Available in Version	Incident #	Global System Option #
Update Statistics before print Dialog Box Default to "NO" The dialog box for updating statistics prior to print, has been modified to auto default to "No" for Group Rooms Control Log, Monthly Group Rooms control log, Multiple Month Summary GRC log, Revenue by Client, Booking, Date, Market Segment Analysis, Combined GRC Log, and Revenue by Client reports	5.3.043	150936	
Single Day Function Room Avail Screen – Updating Subevents In previous versions, Maestro was not correctly updating Subevent times if a Meeting Room was moved using the Move Option on the Single Day Availability screen. Maestro now correctly updates all Event and Subevent Times when a Room Move is completed on this screen.	5.3.044	151156	
New – Booking Description column added to Bookings With Guest Rooms Screen Booking Description column has been added to the "Bookings with Guest Rooms" screen. From the GRC/Function Room Availability Screen right click (F5) on the Group Rooms Confirmed for the desired date, to see this screen. This allows users to easily identify different Events that may be booked for the same Client.	5.3.048	154982	

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Sales & Catering Reporting

Description	Available in Version	Incident #	Global System Option #
New - F&B Tax Display In Consolidated Invoice A new on-screen control allows F&B taxes to be displayed on the Pro Forma Consolidated Invoice, within the F&B section or as part of the General Charges. This F&B taxes option is only available if the 'Separate 'F&B Tax' option is set to "Y" within Sales & Catering Maintenance / CASE Global Options.	5.3.048	152341	
NEW – Crystal Sales & Catering Forecast Report – Added Market Segment Group The ability to run the Sales & Catering Forecast Report by Market Segment Group has been added to the Crystal > Other Reports. To have this report installed, please contact Support.	5.3	159311	

Retail Point of Sale

Description	Available in Version	Incident #	Global System Option #
Settlement Screen Fixed Point of Sales Settlement screen to allow posting with credit card posting codes, even though the credit card interface is disabled.	5.3.037	149899	
Allow a return and purchase of the same dollar amount to be completed in one sale transaction. A fix was made to allow an item to be returned and a purchase to be made of the same dollar amount within the same pos sale.	5.3.054	159202	

Analytics

Description	Available in Version	Incident #	Global System Option #
NEW Meal Plan Codes in Marketing View Meal Plan Codes have been added to the Marketing View for data mining by Meal Plan Code.	5.3	164855	

ResWave

Description	Available in Version	Incident #	Global System Option #
New - Facility Short Description ResWave now has the ability to display Facility Code Description and Text on the Facility Availability Page.	5.3.043	152392	
ResWave – Minimum Length of Stay (MLOS) Yield Messaging When a Minimum Length of Stay (MLOS) is setup using a Yield Override, ResWave will return an "Availability is limited" message.	5.3.044	154241	
New - Publish Rate Type to ResWave from FD Maintenance Rate Types. A new feature has been added to FD Maintenance when you are creating new rates. In the Rate Type setup screen you can now publish rates directly to reswave through this screen. A filed called 'Published to ResWave has been added. This allows rates to be published to ResWave without having to configure in ResWave Interface Set up. Flag options are; P = Publish – make the rate public for any availability inquiry to display Y = Corporate – only make rate available if rate code is specified in Promo Field on Reswave screen. O = Owner – Set to only display for when owners are booking their own units online. N = Do Not Publish Also added to the Rate Type setup screen is the ability to configure Rate type text and rate type short description to be used when displaying rate information through Reswave. To access these setting, from the rate type setup screen click Window -> Reswave Short Description or Reswave Rate Type Description.	5.3.045	143045	

Interfaces

Description	Available in Version	Incident #	Global System Option #
POS Breakdown by Location Fixed the POS Breakdown by Location screen to only allow a charge Posting Code as the default Posting Code.	5.3.038	151665	
New - Improvements to HotSOS Interface HotSOS interface was previously not handling the extra 'Cleaning Started' transactions being sent over from HotSOS. Two things completed to enhance the HotSOS: 1) Recognize the CLEANING_STARTED status in the <EventType> field and if there is no status, then use the EventType as the status. 2) If the status is not found, do not stop on error.	5.3.044	155571	
New - Silverware – Member Client Account # & Client Code Global System Option #615 was created to control if the POS system will display only the Account #, Client Code or both. A = Member Account Number C = Client Code	5.3.045	156136	615

B = Both			
New – Rainmaker Interface Maestro now interfaces with Rainmaker Revenue Management. For more information on this interface, please contact Maestro Support.	5.3.046	140805	

GDS

Description	Available in Version	Incident #	Global System Option #
GDS Interface - PMS Connect Previously, the GDS interface PMS Connect would occasionally terminate when uploading availability or Groups. This has been corrected.	5.3.037	150984	

Mobile & Self-Serve

Description	Available in Version	Incident #	Global System Option #
iPad Interface Added the Rate Type	5.3.038	151551	
New – Digital Guest Signature Capture Maestro now has the ability to capture the Guests Signature Electronically for the Registration Card. The signature is encrypted with the data that is being signed and saved the Registration Card information and signature in the database for later retrieval.	5.3.043	28947	

Maestro Direct eLearning

Description	Available in Version	Incident #	Global System Option #
New – Enhanced eLearning Icon Enhanced to show an onscreen indicator (yellow plus sign (+)) at the end of the first line of the Description field for each Learning Material Entry when there are more than two lines of text. In addition, changed the Learning Material Icon Button name from Learning Materials to eLearning Materials when the cursor is placed over the icon.	5.3.043	154035	
New – F1 Help Screen to show eLearning Icon When a user selects the F1 Help Button in any module, the eLearning icon will be enabled on this screen allowing the user instant access to the same Maestro Direct screens.	5.3.043	154037	
New – Executive Management Button Added an extra button on the Documentation Menu for Executive Management Overview items.	5.3.043	154042	

NO CHANGES TO THE FOLLOWING AREAS OF MAESTRO PMS FROM VERSION 5.3.037 TO 5.3.58

Global Maintenance

Housekeeping & Offmarket Room Management

Work Order Management

Gift Card Management

Alternate Inventory

Shuttle Management

Loyalty Program Management

Table Reservations